

Customer Information

11.11.2020



Dear customers,

Worldwide the number of Covid-19 infections is rising again - unfortunately also here in Germany. However, we would like to assure you, that we have implemented all necessary measures to protect our employees in the best possible way and thus to keep operations running smoothly. Of course, these measures include the rules of distance and hygiene that are now in force worldwide.

Unfortunately, we have only limited influence on the supply chains and logistics of our raw materials. Due to the worldwide pandemic, unforeseeable restrictions may still occur. In order to ensure that your delivery dates are met, we would ask you to place your orders as early as possible. This is the only way we can ensure that everything runs as smoothly as possible and do our utmost to intercept any delays in the supply chain.

Furthermore, with sorrow we have to inform you that we will not do personal visits until further notice.

Between business partners nothing is as important as a personal, trustful face to face conversation!

Since for the time being this is not possible, but we would like to offer you virtual meetings via video or telephone conference. This will allow us to stay in touch on current product developments as well as other technical and commercial topics.

Our regular January exhibition "Paperworld" has already been postponed to April 2021 and currently we cannot foresee in which way and manner the fair will then take place next year. For this reason, we would like to offer you the opportunity to talk to us now to discuss our product news. Your Area Sales Manager will contact you in due course to arrange an appointment.

Furthermore, once again we would like to point out that we still produce and distribute hygienic hand disinfectant "Dokumental DES". If you are interested, we will be pleased to send you further information as well as a quotation at any time. Please contact us under the following contact details. We would be pleased to hear from you.

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We hope you stay healthy and wish you all the best.

With best regards,
Dokumental GmbH & Co. KG

Christian Diehlmann

Ilona Karst

