

23.03.2020

To whom it may concern,

First of all, we follow with sorrow the developments among our European friends in Italy, Spain and France. We hope that the measures taken there will quickly have the desired effect and that as many people as possible will remain healthy.

The extensive restrictions in Germany, which have been imposed by both the German government and local authorities, have provoked us to take further measures to protect our employees and to maintain our production.

Since it is always our highest priority to ensure the long-term continuation of our production, we have decided to introduce further safety measures. We have to adapt our resources to the current situation and from now on we will have fewer people working at our headquarters at the same time. This means that temporary extensions of delivery times may occur. With this measure we want to secure production at Dokumental long term, to enable us to reliably supply our customers.

Right now, our logistics chain is working relatively smoothly, however we are seeing small delays here, too.

You, our customers, we will gradually contact personally in order to coordinate orders and deliveries, thus ensuring a smooth process.

We would like to thank you all for your understanding and the extraordinary cooperation in these difficult times. We will continue to provide you with updates and all important information on our website regarding this unusual situation.

We wish you all the best and stay healthy!

With best regards,

Dokumental GmbH & Co. KG

Christian Diehlmann

Ilona Karst

